

Important Notice

Product Recall



Product		
Batch affected	Brand	Flymo
	Model 1	FLYMO SIMPLITRIM 230 AC Trimmer
	Model 1 Number	9708376-01
	Model 2	FLYMO SIMPLITRIM 230 PLUS AC Trimmer
	Model 2 Number	9708377-01
Where to find your model number: Printed on the label on the bottom of the handle (see image above).		
No other Flymo products in Lidl GB stores are affected by this recall		

GARDENA (FLYMO) is issuing a product recall for the products listed above. Stop using these products immediately. A defect has been identified that poses a risk of physical injury.

The spool cover on affected units may break and be ejected at high speed during operation. This poses a risk of physical injury to the user and to bystanders. The failure has been observed during the first or second use of the product. Do not continue to use this product.

- If you have purchased one of the affected products, do not use it again under any circumstances.
- Customers are asked to return this product to the nearest store where a full refund will be given. Or customers should contact the supplier to obtain a full refund.

FREEPHONE HELPLINE	WEBSITE
03448444558	https://www.flymo.com/uk/c/support/flymo-faqs/product-recall-information
Available Monday to Thursday, 9:00 – 16:00 & Friday 9:00 – 14:00. Calls are free from landlines and mobile phones within the UK.	Full recall information, and collection request form are available on our website.

We apologise for any inconvenience caused and thank you for your cooperation.

For further information, contact Customer Care on customer.care@lidl.co.uk or 0203 966 5566

