



# CUSTOMER INFORMATION

**Cologran Sweetener Tablets, Stevia Variant, 100 Tablets with Best Before Date 12.2022 and Batch Code L 91424 A or L 91424 B or L 91424 C or L 91424 D**



This information can be found on the bottom of the product.

Lidl GB is recalling Cologran Sweetener Tablets, Stevia Variant, 100 Tablets, with Best Before Date 12.2022 and Batch Code L 91424 A or L 91424 B or L 91424 C or L 91424 D, due to the product containing undeclared aspartame, a source of phenylalanine. Only individuals suffering from the inherited disorder phenylketonuria (PKU), who are unable to metabolise phenylalanine effectively, are affected. For persons not suffering from PKU the product is still suitable for consumption.

If you have bought the above product, and have PKU, we advise you not to eat it. Instead, if you are already making an essential trip to a Lidl GB store you can return the item to the store for a full refund, with or without a receipt. Alternatively, please dispose of the product and email [customer.services@lidl.co.uk](mailto:customer.services@lidl.co.uk) including a photo of the affected product and Best Before End date. The Customer Services team will process this refund via letter.

Other Cologran products, variants, Best Before Dates and batches are not affected by this recall.

Lidl GB wishes to apologise for any inconvenience caused.

**Any customers with queries or concerns can contact Customer Services on 0370 444 1234 or [customer.services@lidl.co.uk](mailto:customer.services@lidl.co.uk)**

R: 17.11.2020